

Renishaw CMM Products Division

PRODUCT BULLETIN – PBC1767

Product:	PH10 PLUS	Status:	Open
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		Subsidiaries ✓
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Summary

This bulletin summarises the recent changes made to system warranty, upgrade and service options for legacy PH10 (non PLUS) and PH10 PLUS systems.

Warranty

All PH10 PLUS heads and PHC10-3 PLUS controllers have 24 months warranty (previously 12 months) from date of shipment for end-user customers and 27 months warranty (previously 15 months) for OEMs and distributors.

To maintain a total of three years warranty from purchase date, it is necessary to reduce the extended warranty (EW) from two years to one year. As a result, the revised price is now 2% of the product list price (previously 4%).

Warranty for repairs is still three months and RBE warranty remains at six months. Extended warranty of two years **can** still be offered to RBE PH10 PLUS heads at 4% of product list price.

New upgrade options

The table below shows a new upgrade option devised to allow customers to return their legacy (non PLUS) PH10 system in exchange for a new PH10 PLUS system. This option is only valid if the customer returns their PH10 head **and** PHC10 controller variant.

Legacy PH10 system to PH10 PLUS system upgrade options	Part number
PH10M PLUS UPGRADE (PH10M PLUS / PHC10-3 PLUS)	A-1032-1000
PH10T PLUS UPGRADE (PH10T PLUS / PHC10-3 PLUS)	A-1032-2000
PH10MQ PLUS UPGRADE (PH10MQ PLUS / PHC10-3 PLUS)	A-1032-3000
PH10M-iQ PLUS UPGRADE (PH10M-iQ PLUS / PHC10-3 PLUS)	A-1032-4000

RBE options

In the event of an RBE exchange, legacy PH10 heads will only be exchanged for a PH10 legacy RBE as a PH10 PLUS RBE is not compatible with existing legacy systems.

Legacy PH10 head RBE	Part number
PH10M LEGACY RBE	A-1025-6050-RBE
PH10T LEGACY RBE	A-1025-7526-RBE
PH10MQ LEGACY RBE	A-1036-6001-RBE

PH10 PLUS head RBE	Part number
PH10M PLUS RBE	A-5863-1000-RBE
PH10T PLUS RBE	A-5863-2000-RBE
PH10MQ PLUS RBE	A-5863-3000-RBE
PH10M-iQ PLUS RBE	A-1025-1800-RBE

Legacy PH10 and PHC1050 card options

For customers wishing to operate a legacy PH10 with UCC2-2, the PHC1050 card is required. This can now only be purchased as part of kit with a legacy head as detailed below;

Product	Part number
Legacy PH10M / PHC1050 CARD KIT	A-1333-0071
Legacy PH10T / PHC1050 CARD KIT	A-1333-0072
Legacy PH10MQ / PHC1050 CARD KIT	A-1333-0073

Glossary of terms

Legacy PH10 head

A legacy PH10 is a brand new or refurbished PH10 head that is not a PLUS head. Legacy PH10 heads are still manufactured to be sold as part of a kit with the PHC1050 card. Since the launch of PH10 PLUS, it is no longer possible to buy a legacy PH10 head on its own.

PH10 PLUS head

PH10 PLUS heads are the most recent version of PH10 head. PH10 PLUS heads are only compatible with an OEM controller when used in conjunction with a Renishaw PHC10-3 PLUS controller. PH10 PLUS heads are fully compatible with Renishaw controllers which have integrated PHC10-3 capability (UCC T3 PLUS and UCC S3).

If you have any questions or comments on this bulletin please visit www.renishaw.com/cmmsupport and use the "Contact" facility. This will ensure that your call is logged and processed efficiently.