

Renishaw CMM Products Division

PRODUCT BULLETIN – PBC1218

Product:	ACC2-2 Dual communication Autochange controller	Status:	Open
Title:	Product obsolescence	Date:	22 nd May 2008

Originator:		Distribution: Full	
Jeff Hall		Internal	✓
		Subsidiaries	✓
Reviewer:		OEMs	✓
Miguel Alvarez		Distributors	✓
		Retrofitters	✓

Summary:

It is Renishaw's policy to endeavour to support an obsolescent product through RBE and repair for a period of 5 years. After that time continued support is dependant on the availability of parts.

The ACC2-2 Dual communication Autochange controller was made obsolete in March 2002 and we have supported it through a repair and RBE service for the past 6 years. We now have very few replacement sub-assemblies and units remaining, so soon we will no longer be able to offer an exact replacement.

The ACC2-2 Dual communication Autochange controller supports both the RS232 and IEEE communication standards. In 2002 the dual unit was replaced by an RS232 (only) version. The IEEE communication standard has not been used for new CMM controller products for the last 10 years.

To try and keep the support for the dual version going as long as possible we are checking with the customer of every dual repair to ensure that the IEEE communications are required, if they are not then an RS232 (only) RBE unit will be supplied in lieu.

After the RBE ACC2-2 Dual communication Autochange controllers have finally been exhausted the only service option will be a compulsory upgrade to an RS232 (only) version. Customers with old IEEE based controllers will then have to either update their CMM controller or run the Autochange system without communications i.e. in stand-alone mode; please refer to the Autochange System Installation and Programmer's guide (H-1000-6010) for details.

If you have any questions on this bulletin please contact the originator or your local Renishaw customer service centre.