

# Renishaw CMM Products Division

## PRODUCT BULLETIN – PBC1159

Product:	Extended Warranty	Status:	Open
Title:	Extended Warranty release	Date:	14 January 2008

Originator:		Distribution:	
L. Graham		Internal	✓
		Subsidiaries	✓
Reviewer:		OEMs	✓
B. Gow		Distributors	✓
		Retrofitters	✓

### Summary:

Renishaw CMM Division is pleased to announce that from 2<sup>nd</sup> January 2008 we will be offering the option to purchase an extended warranty for all serial numbered products.

The warranty extension will be for an additional two years for all CMM products other than TP200 and TP200B. These products already carry a two year warranty as standard and as such the warranty extension will be one year. This gives a total warranty option of 3 years for all serial numbered CMM products.

The extended warranty will be available for purchase through OEMs, retrofitters, distributors and from Renishaw directly.

The extended warranty part numbers utilise the existing product part number with a prefix that indicates that it is an extended warranty and the duration of the warranty extension.

### Example

A-2237-1015 is the part number for SP25M combi kit

EW2-2237-1015 is the part number for the Extended Warranty for the SP25M combi kit

All CMM products have an EW2 prefix with the exception of TP200 and TP200B which have an EW1 prefix.

If the warranty is purchased after the product has been shipped from Renishaw then the sales office will request the serial number of the product to allow them to check that the product qualifies for the extended warranty offer.

## **Rules of Qualification**

Extended warranty may be purchased prior to Renishaw shipping the product or whilst there is at least 9 months remaining on the standard warranty period. (21 months in the case of TP200 and TP200B).

## **Pricing**

A new version of the CMM price list will be issued early in January to advise the exact pricing but see below for guidance:

The two year extended warranty will be available for a charge of 4% of the product list price. The one year extended warranty for TP200 and TP200B will be available for a charge of 2% of the product list price.

Extended warranty will be available for all kits that contain serial numbered items. However, the price will not be 4% of the kit price it is calculated by summing 4% of the list price for each serial numbered component in the kit.

### *Kit pricing example*

If you purchase an extended warranty for the SP25M combi kit (A-2237-1015) the price is calculated by summing 4% of the list price for each serial numbered component in the kit. This is the same price as if you were to separately purchase the extended warranty for the probe and each module

<b>Kit contents</b>	<b>Extended Warranty charge (£)</b>
SP25M	£113
SM25-1	£80
SM25-2	£80
SM25-3	£80
TM25-20	£45.60
SH25-2	Not applicable (no serial number)
SH25-2	Not applicable (no serial number)
SH25-3	Not applicable (no serial number)

Therefore the total cost of an extended warranty for the SP25M combi kit is **£398.60**

## **Discounting**

All OEM's, retrofitters and distributors are entitled to a standard 30% discount from the extended warranty list price.

## **Certificate**

An extended warranty certificate will be issued and shipped with each order. This certificate details the serial numbers that an extended warranty has been purchased for as well as the revised warranty expiry date.