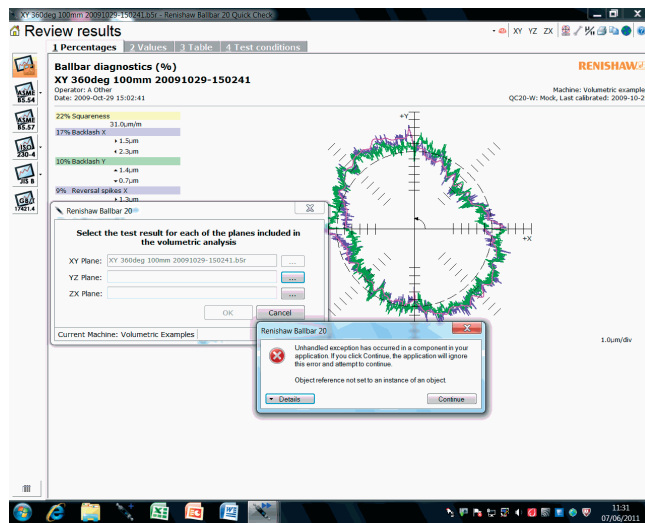


‘Unhandled exception’ during file selection for volumetric analysis

Symptoms

Ballbar 20 gives an ‘unhandled exception’ when opening multiple results files for volumetric analysis:

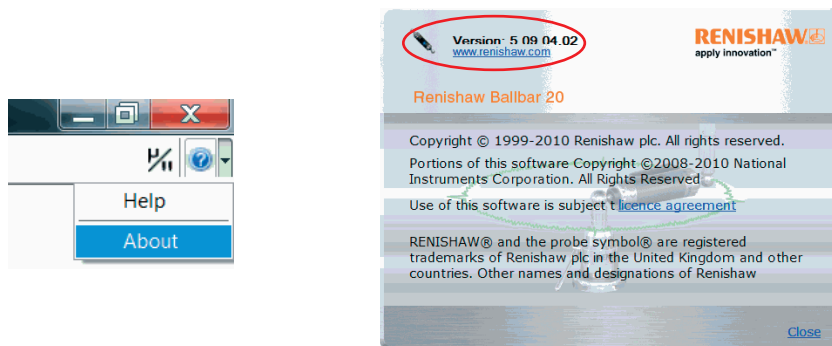


Background

- There is a bug in the software which only occurs when the screen resolution is set to anything other than 96DPI
- The only function affected is when multiple files are opened for volumetric analysis
- The bug affects all versions of software up to and including version 5.09.04

How to check your software version:

Select the ‘drop down’ arrow next to the ‘help’ tab and select ‘About’



Resolution

This is now fixed in the latest release of Ballbar20 software (5.09.05) which is available to download from the software downloads page [here](#).

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